Svetila.com d.o.o.
Cesta talcev 8
1230 DOMŽALE, Slovenia, EU

Payments

At Svetila.com, you can use various payment methods:

Credit Card

We accept all major 3D Secure (3DS) credit cards, commonly known under brands like Visa Secure, Mastercard Identity Check, or American Express SafeKey. 3DS provides an extra layer of authentication for credit card transactions, protecting merchants from fraudulent charges and cardholders from misuse.

During the payment process, customers can save their card details for faster future payments. Card information is securely stored on stripe.com servers, the world's leading provider of online payment authorization.

Customers can delete stored payment card data anytime in their Svetila.com account settings.

Svetila.com does not process, view, or store any credit card information.

When paying by credit card, you will be redirected to the secure server of the selected payment processor. After the transaction (successful or not), you will be redirected back to our store.

Please wait for the redirection back to Svetila.com. Failure to wait may result in your order not being properly recorded in our database.

Your credit card will be charged upon successful completion of the order.

PayPal

The most popular electronic wallet, providing a safer and easier way to pay.

Google Pay, Apple Pay, and Microsoft Pay

To use these e-wallets, your payment card information must be stored with them, and you need to use compatible browsers or devices (Chrome, Edge, or Apple devices). Our system automatically detects eligibility and offers these payment options.

Direct Debit

We support many popular local direct debit methods, including iDeal, Giropay, Sofort, Bancontact, Przelewy24, EPS, and MULTIBANCO.

Payment by direct debit will be charged when the goods leave our warehouse.

Proforma Invoice

Bank-to-bank money transfer. After completing your order, you will receive a PDF proforma invoice with all necessary payment details, including our IBAN and SWIFT/BIC codes.

The proforma invoice is considered paid only when we receive the funds in our bank account. Confirmation of payment to your bank is not sufficient.

Purchase Order

Available only for educational, scientific, and government institutions within the European Union (EU).

Customers must send a signed and stamped formal purchase order with the exact institution name, billing address, and delivery address. Before sending the purchase order, please create an account on Svetila.com and add items to your shopping cart. We will complete the order once the purchase order is received.

Cash on Delivery (COD)

Available only for customers in Slovenia.

Contract

Available only for selected regular customers after prior approval.

Domžale, 20 Jan 2021